

AGENDA

WEST: Wednesday 24th June 2026

Manor Suite, Manor of Groves, Sawbridgeworth, CM21 0JU

Welcome from Chris Jarman (West Area Chair) and Clare Kershaw (Director of Education)	9.00 am
Local Authority Education Team Director's update – Clare Kershaw	9.05 am
New TPP Quality Assurance and Impact Measures Launch SMEH Updates – Lianne Canning & Beth Brown	9.45 am
Strategic update: Ofsted's renewed inspection framework, lessons learned Peter Stonier, Senior HMI, Ofsted	10.10 am
Coffee break	10.50 am
Emotionally Healthy Minds James Hancock and Sarah Petherick Emotionally Healthy Minds supports schools through staff training, student workshops, and parent sessions that build understanding of emotions and develop practical strategies for managing them, helping to strengthen emotional wellbeing across the school community.	11.15 am
Managing parent complaints From the reasonable parent who simply wants an apology, to the rare but highly challenging querulous complainant, school governance specialist and former Detective Superintendent Iain Grafton MBE breaks down the characteristics of each type and offers tailored response strategies for school leaders. <i>We are going off-piste here, sharing this excellent video from Browne Jacobson, that will help you understand and manage parent complaints.</i>	11.30 am
EPHA Area Meeting – Chris Jarman, WEPHA Chair Including the area Chair's report, area Annual General Meeting and EPHA updates. Feedback from heads: A discussion about what support headteachers would like from their governors, to inform training that the EPHA Professional Officer is writing and delivering later in the term.	12.10 pm
Close of EPHA meeting Lunch	12.30 pm
Safeguarding forum In the afternoon Jo Barclay will run the termly safeguarding forum meeting – headteachers are very welcome to stay on and attend, and other DSLs from schools across the area will join the meeting. There is an alternative online option, taking place on Thursday 2 nd July 2026, from 3.30 – 5.00 pm. Please book a place via Education Essex.	1.30 – 4.00 pm